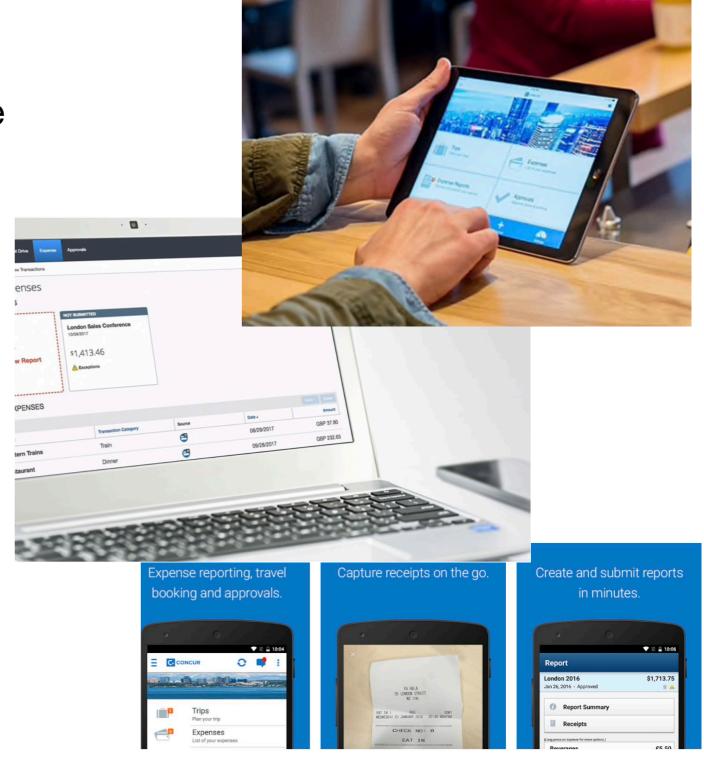


#### Outline

- What is Concur?
- How to access Concur?
- Links to learn Concur
- Overview about Concur
- Setting up your profile
- Creating and submitting Expense Reports
- Tracking Status of Expense Reports
- How to include "Currency Exchange Fee"
- Conclusion

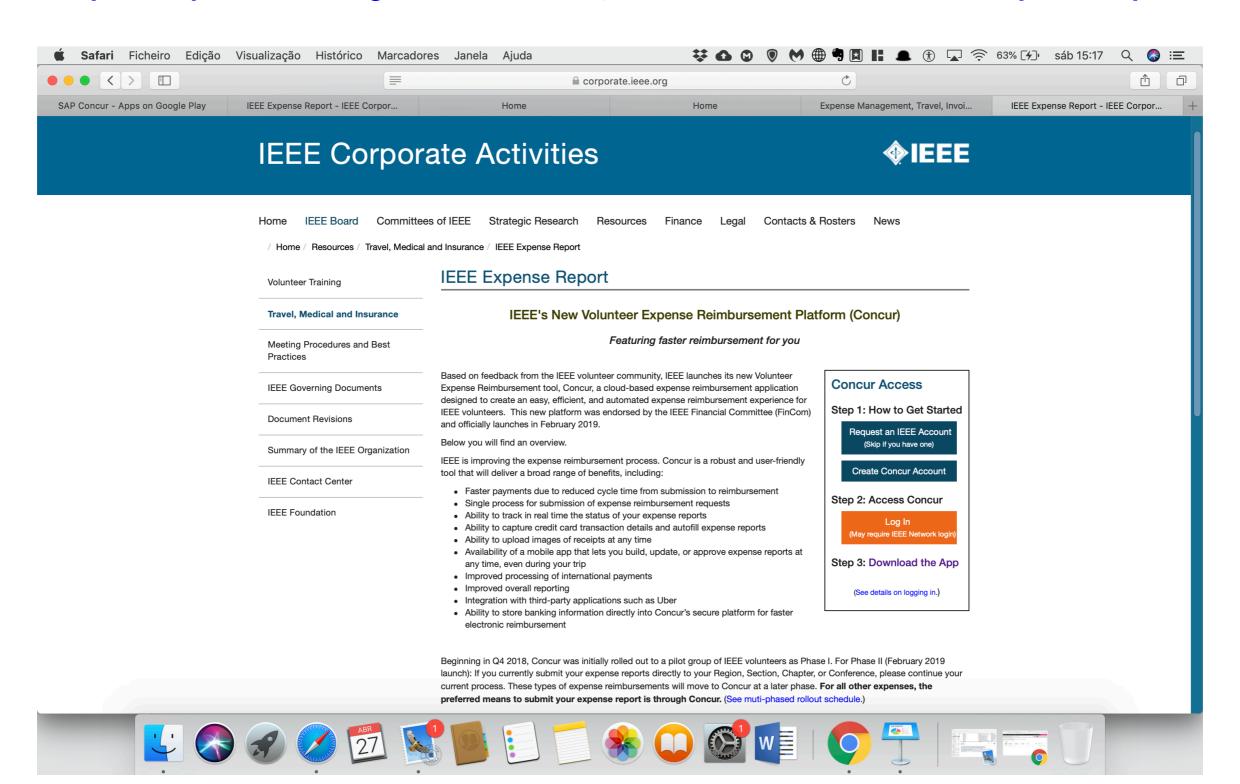
#### What is Concur?

- It's the new volunteer expense reimbursement platform
- It works in mobile and in computer and you may toggle back and forth between mobile and computer for processing and submitting expense reports
- Since February all electronic payments are processed through Concur



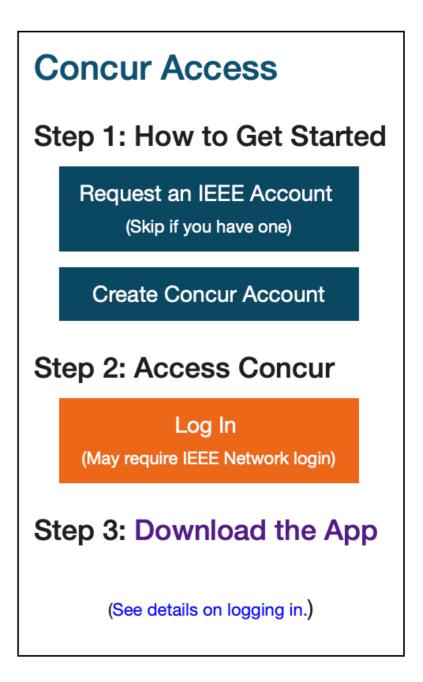
#### How do you access Concur?

https://corporate.ieee.org/resources/travel,-medical-and-insurance/ieee-expense-report



#### How do you access Concur?

- From your IEEE Account you create a Concur Account.
- Access Concur (Log In)
- Setup Profile
- Download App



#### How to learn Concur?

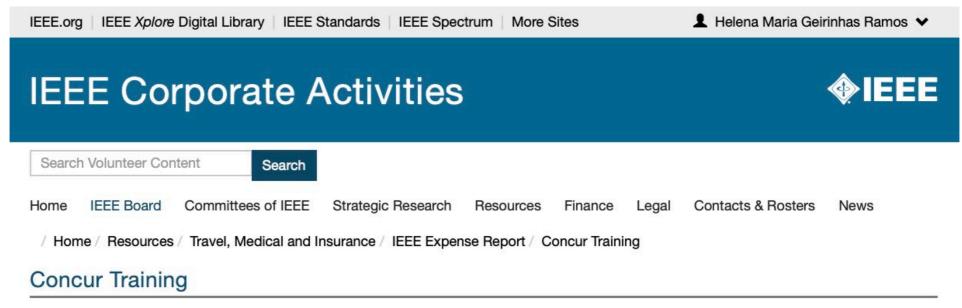
#### Frequently Asked Questions:

 https://corporate.ieee.org/images/files/finance/concur/fre quently-asked-questions.pdf

#### For a comprehensive video tutorial:

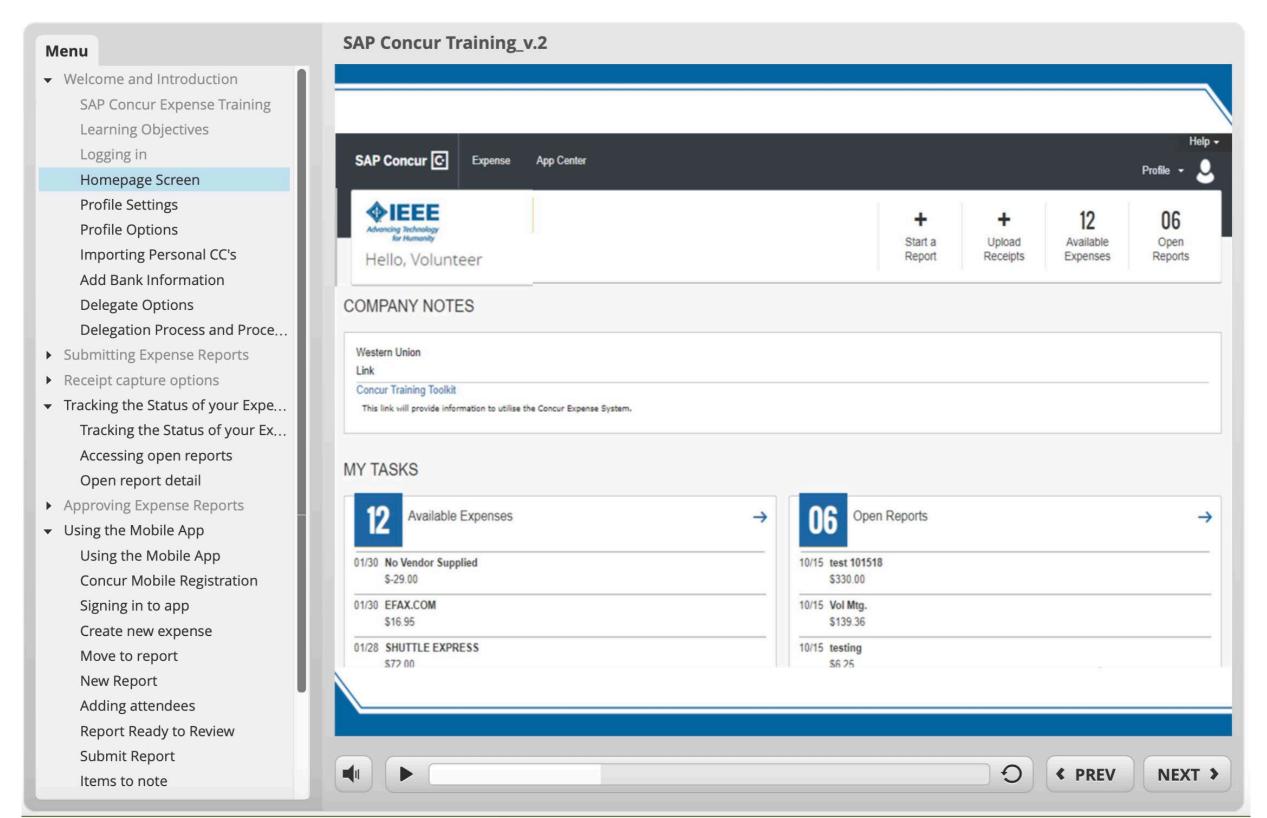
https://corporate.ieee.org/resources/travel,-medical-and-insurance/ieee-expense-report/concur-training

#### https://corporate.ieee.org/resources/travel,-medical-and-insurance/ieee-expense-report/concur-training

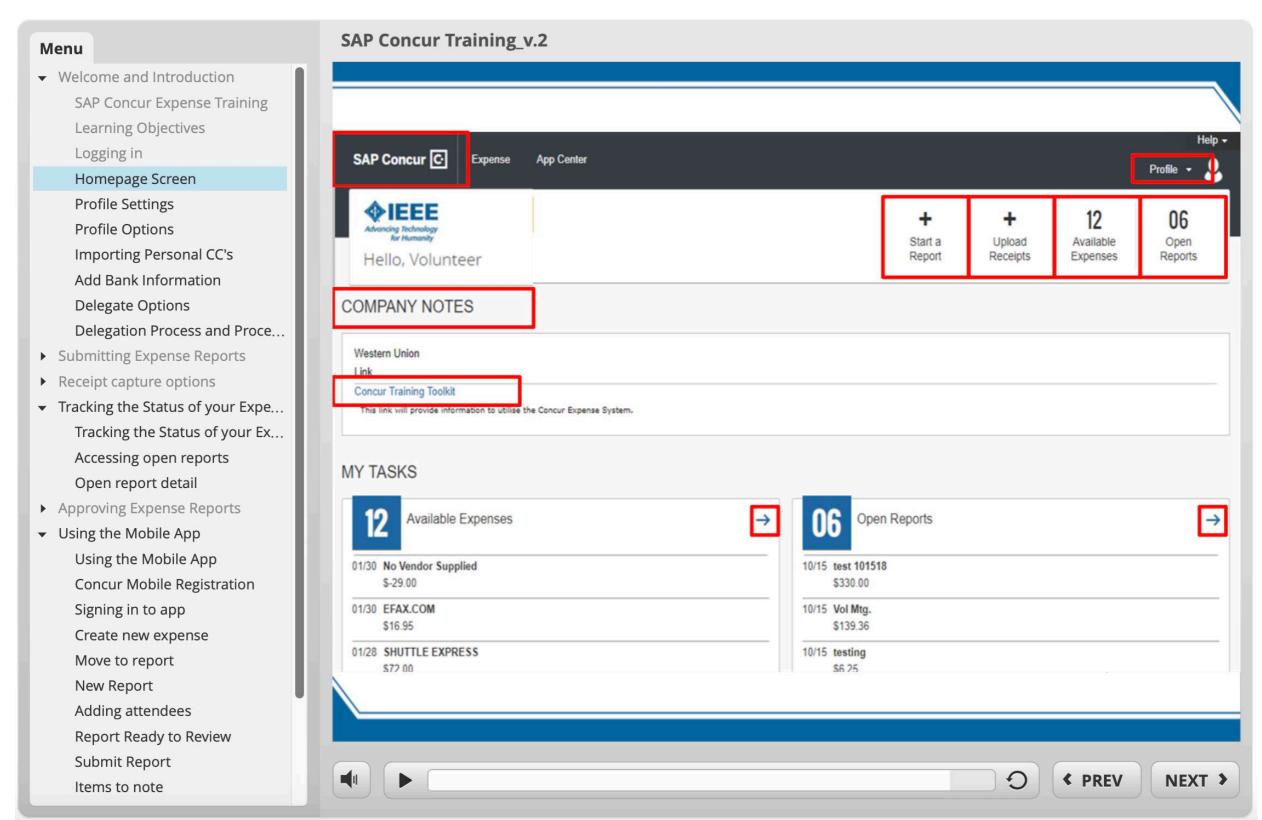




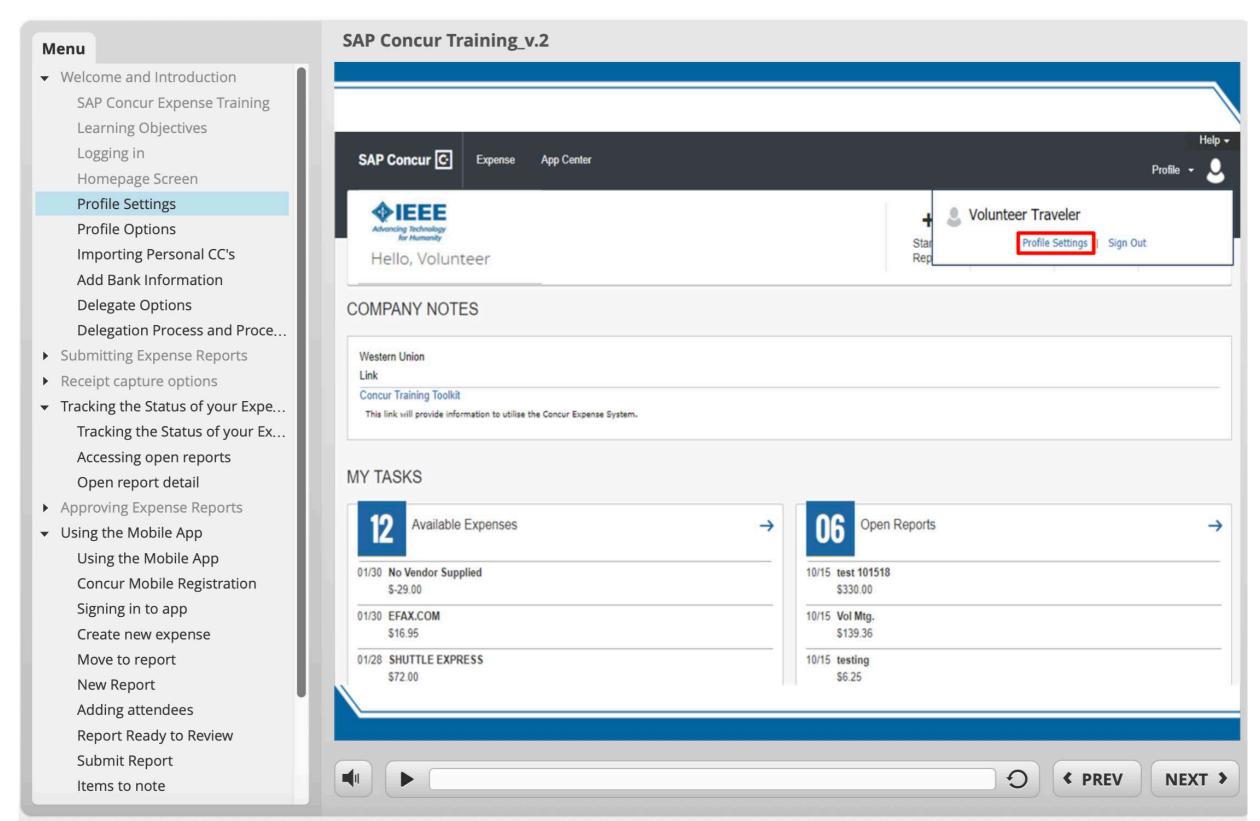
## Homepage screen



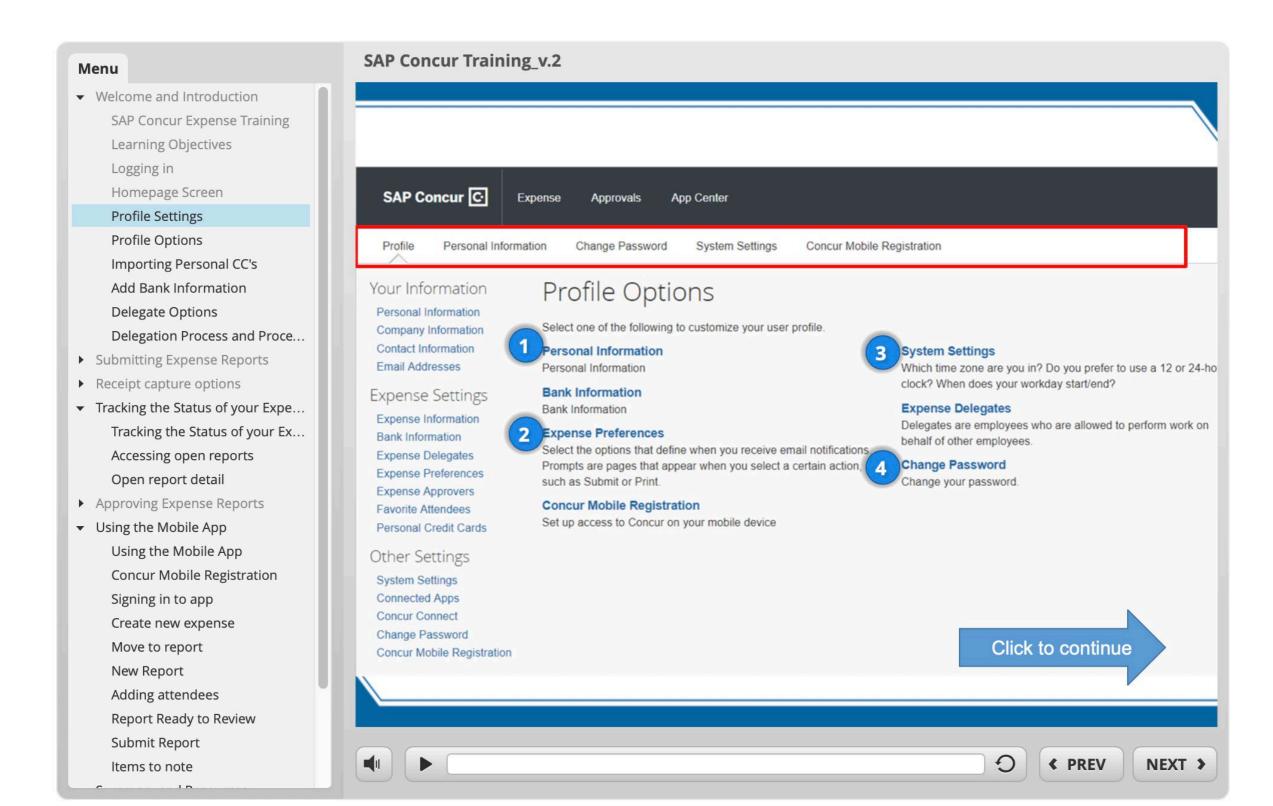
### Homepage screen



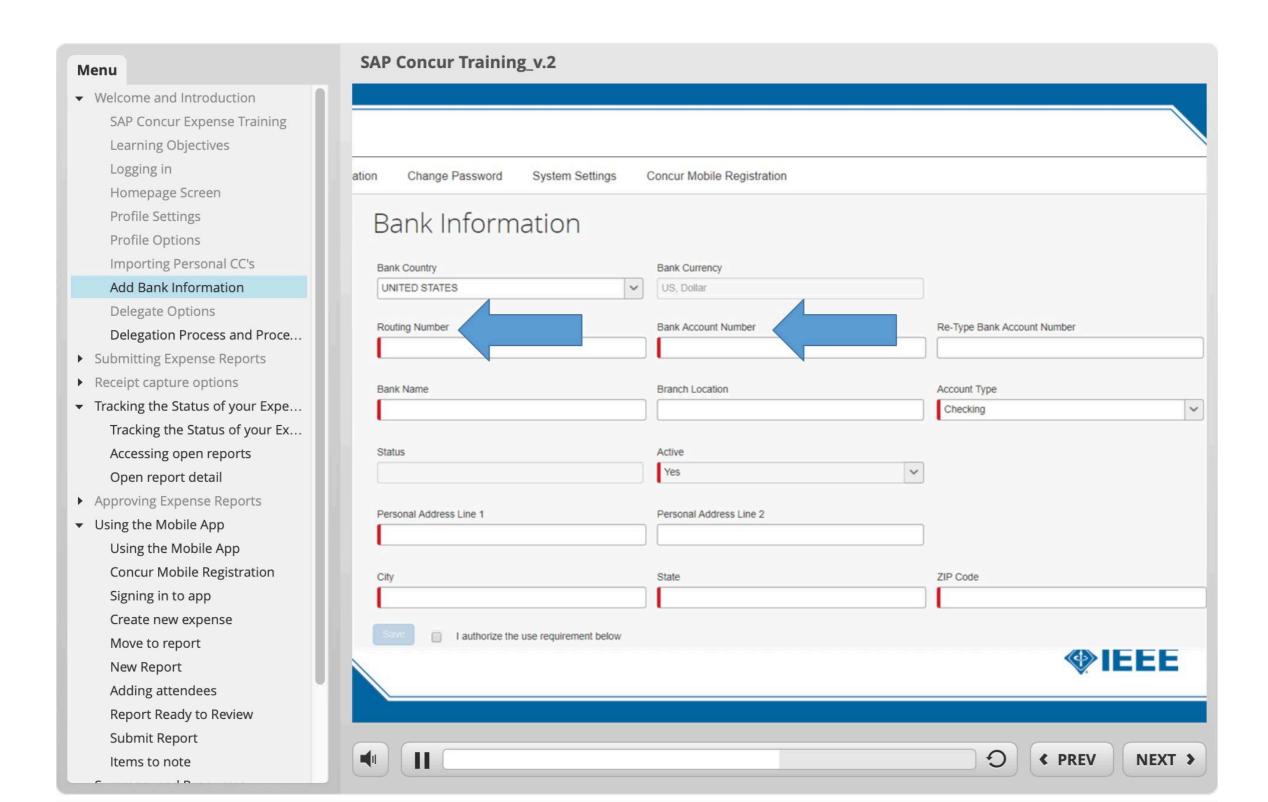
## Profile Settings



## Profile Options



#### Add Bank Information



## Why profile is important?

- To be reimbursed electronically to your banking information (stated in your user profile). If you do not provide the banking information, the payment cannot be processed.
- All payments processed through Concur will be made in the currency, based on the country of residence
- When entering transactions in a foreign currency, use the currency that is shown on the receipt. Concur converts transactions to your local currency and reimbursements will be made in your local currency.

- If you reside in a country where one of the currencies listed below is considered the local currency, you must enter your banking information directly into Concur (select Profile > Profile Settings > Bank information).
  - U.S. dollar (USD)
  - Euro (EUR)
  - Canadian dollar (CAD)
  - Indian rupee (INR)
  - Singapore dollar (SGD)
- If your currency is NOT one of the five listed above, you will need to complete a one-time enrollment with Western Union. To enroll, there is a registration form and instructions at the "FAQ".

# Creating na Expense Report

#### Menu

- ▶ Welcome and Introduction
- ▼ Submitting Expense Reports

#### Creating and submitting your ...

Start a report

**Expense Report Purposes** 

Level 1 drop down

New Report screen

Adding an additional expense

Attaching receipts

Review and submit

Recall option after submit

Icons Legend

Items to note

- Receipt capture options
- ▼ Tracking the Status of your Expe...

Tracking the Status of your Ex...

Accessing open reports

Open report detail

- ► Approving Expense Reports
- ▼ Using the Mobile App

Using the Mobile App

Concur Mobile Registration

Signing in to app

Create new expense

Move to report

**New Report** 

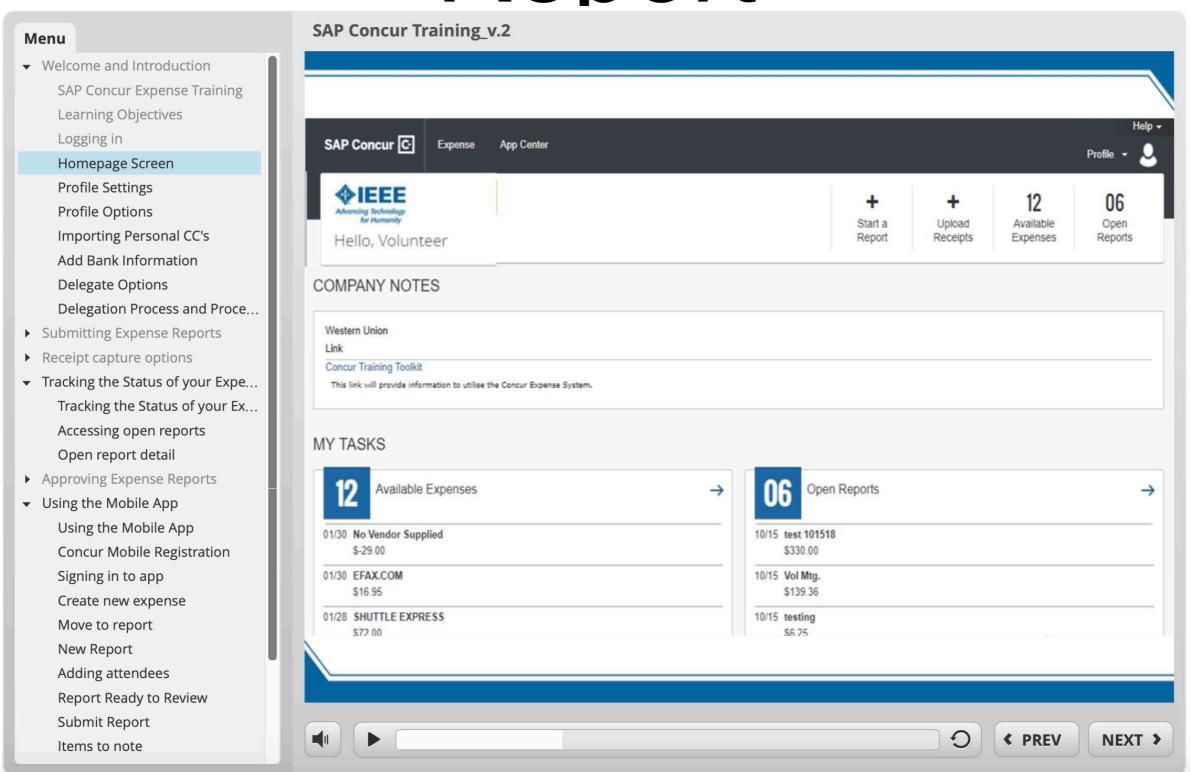
Adding attendees

Report Ready to Review

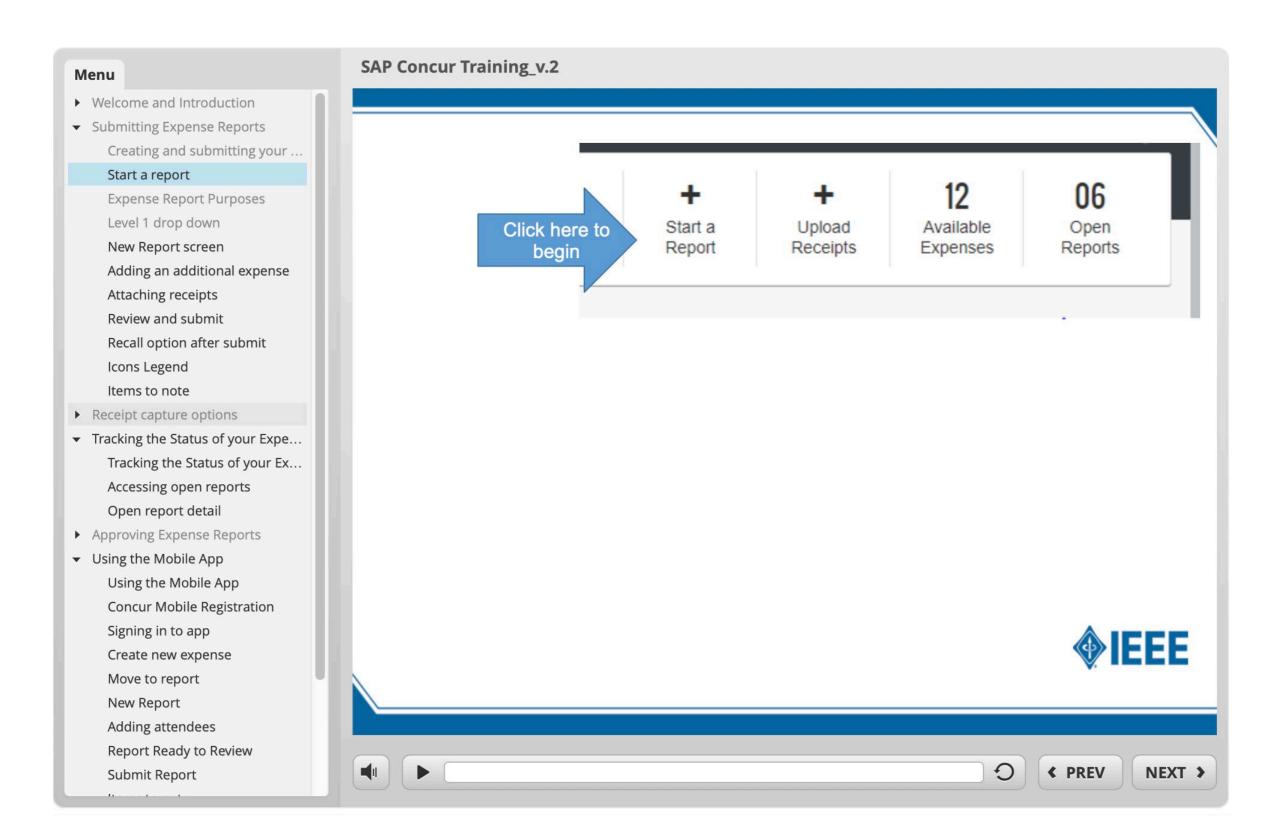
Submit Report



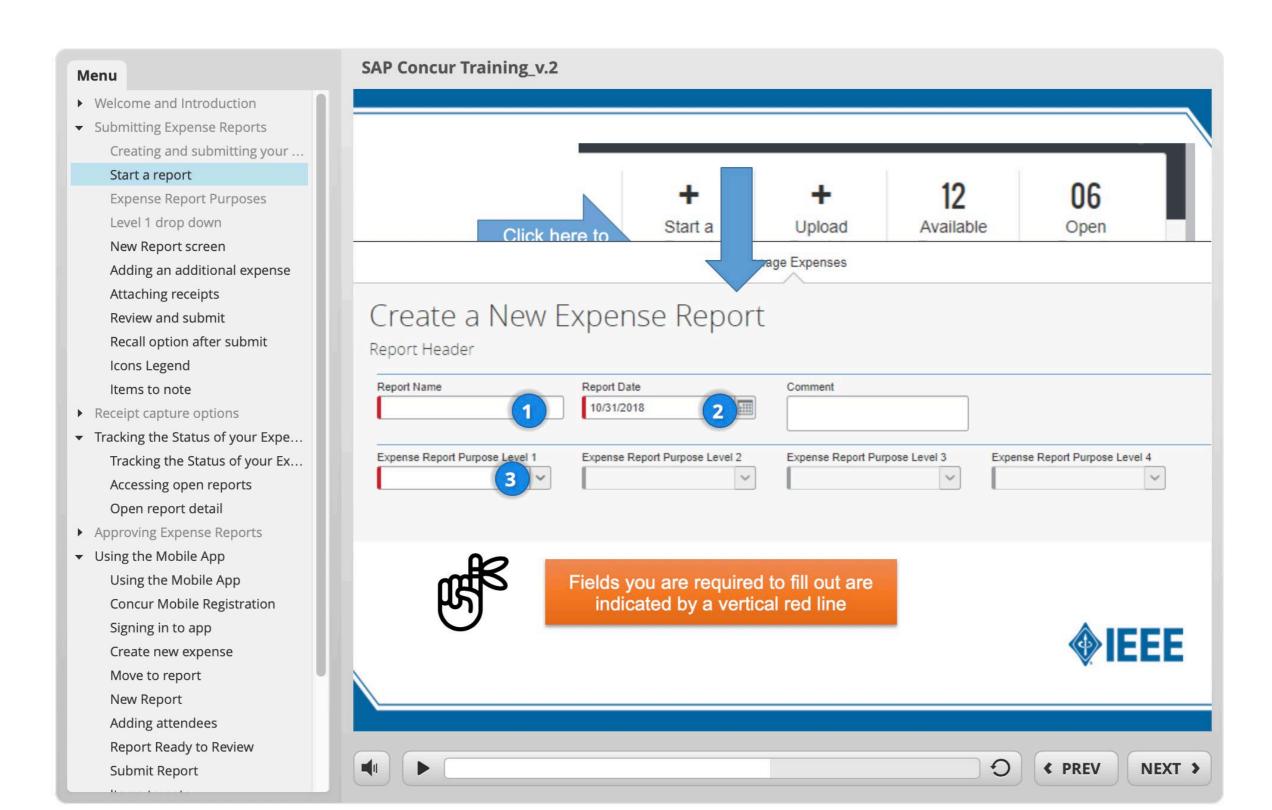
# Create an Expense Report



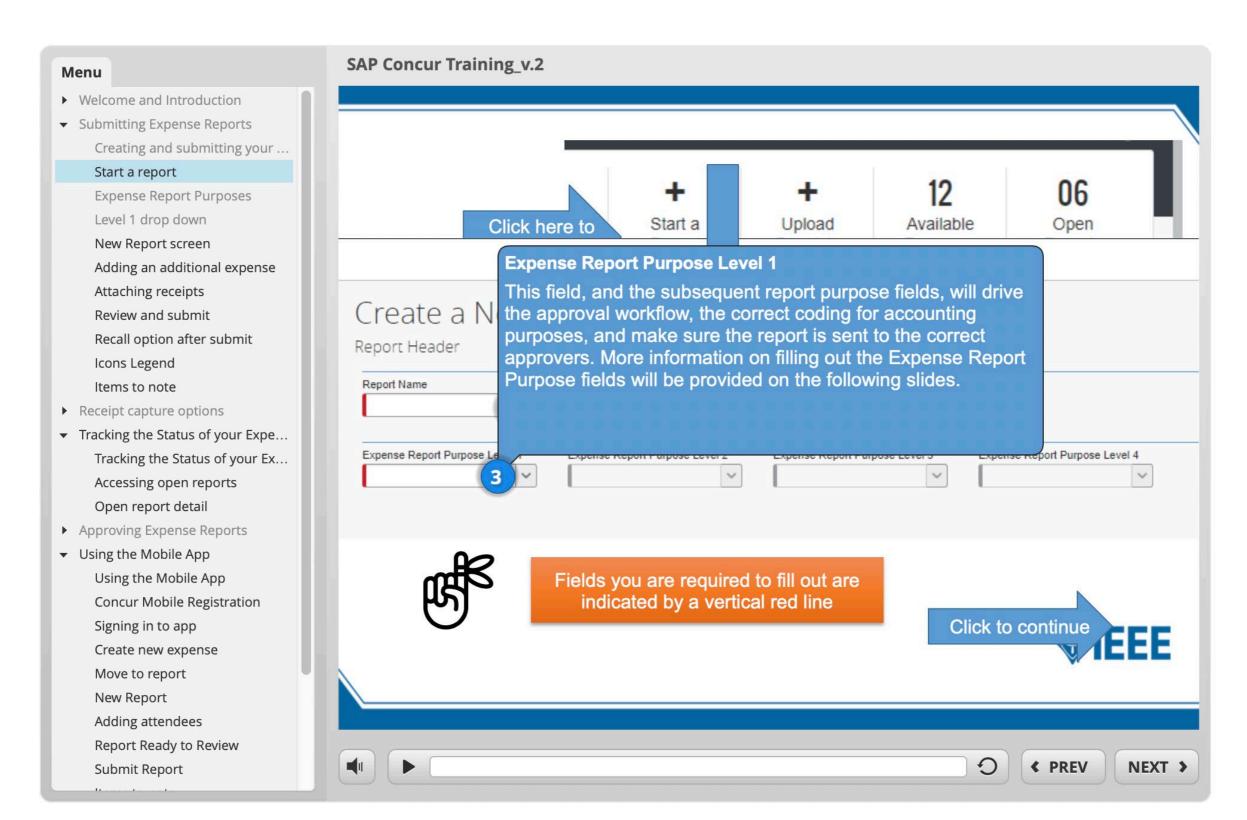
#### Start a Report



#### Create an Expense Report



### Expense Report Purpose



#### Expense Report Purpose

#### Menu

- Welcome and Introduction
- ▼ Submitting Expense Reports Creating and submitting your ... Start a report

#### **Expense Report Purposes**

Level 1 drop down

New Report screen

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Recall option after submit

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Items to note

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- Tracking the Status of your Expe...
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Move to report

**New Report** 

Adding attendees

Report Ready to Review

Submit Report

**SAP Concur Training v.2** 

#### **Expense Report Purposes**

- It is very important that you select the correct "Expense Report Purpose" when filling out your expense reports.
- The Expense Report Purpose identifies what function, department, society, committee, etc. you are traveling for, or incurring expenses on behalf of.
- The Expense Report Purposes consists of four required fields or "levels"
- Your selection at each level will determine the options in the next level. As you select each level, your options will become more specific to your selected function, department, society, committee, etc.
- Every level requires a selection, even if it is "N/A".
- If you are unsure as to what to select, please contact your IEEE point of contact.





NEXT >

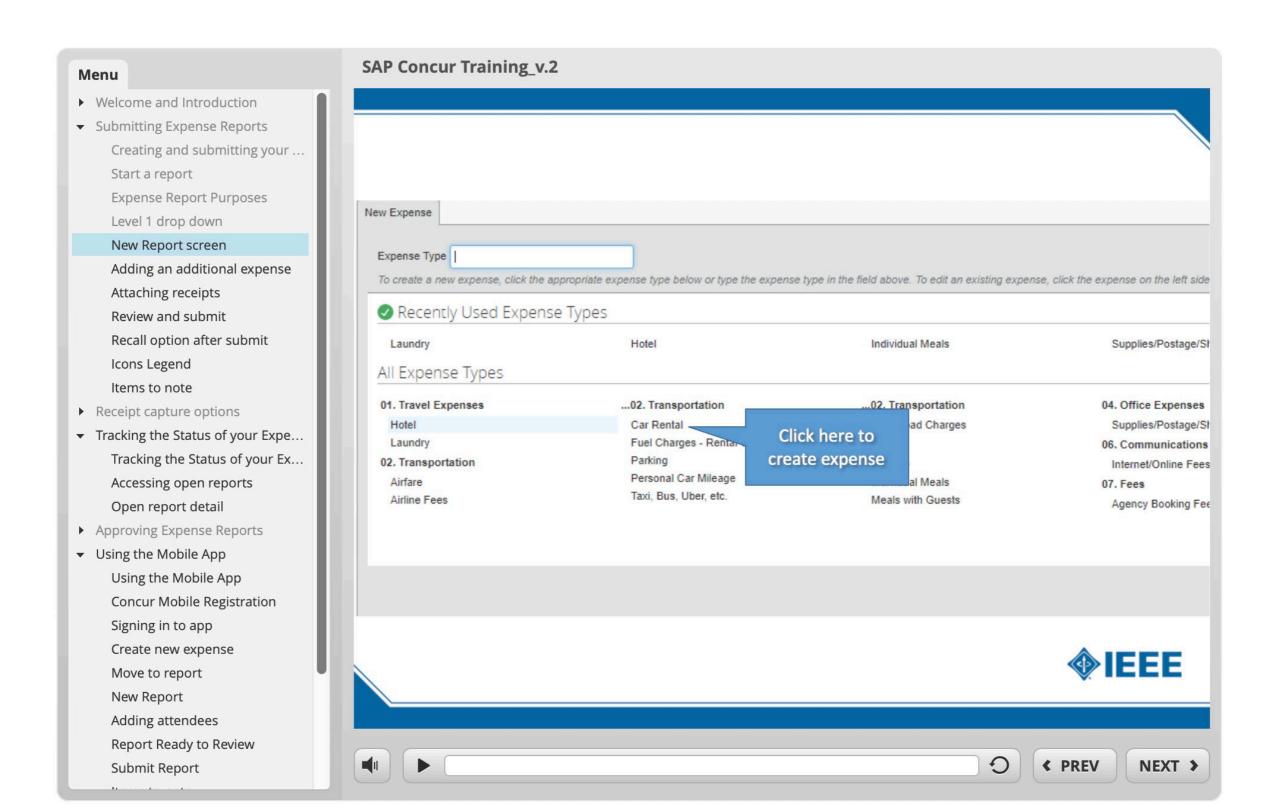
#### Expense Report Purpose

Level 1
Technical Activities Societies

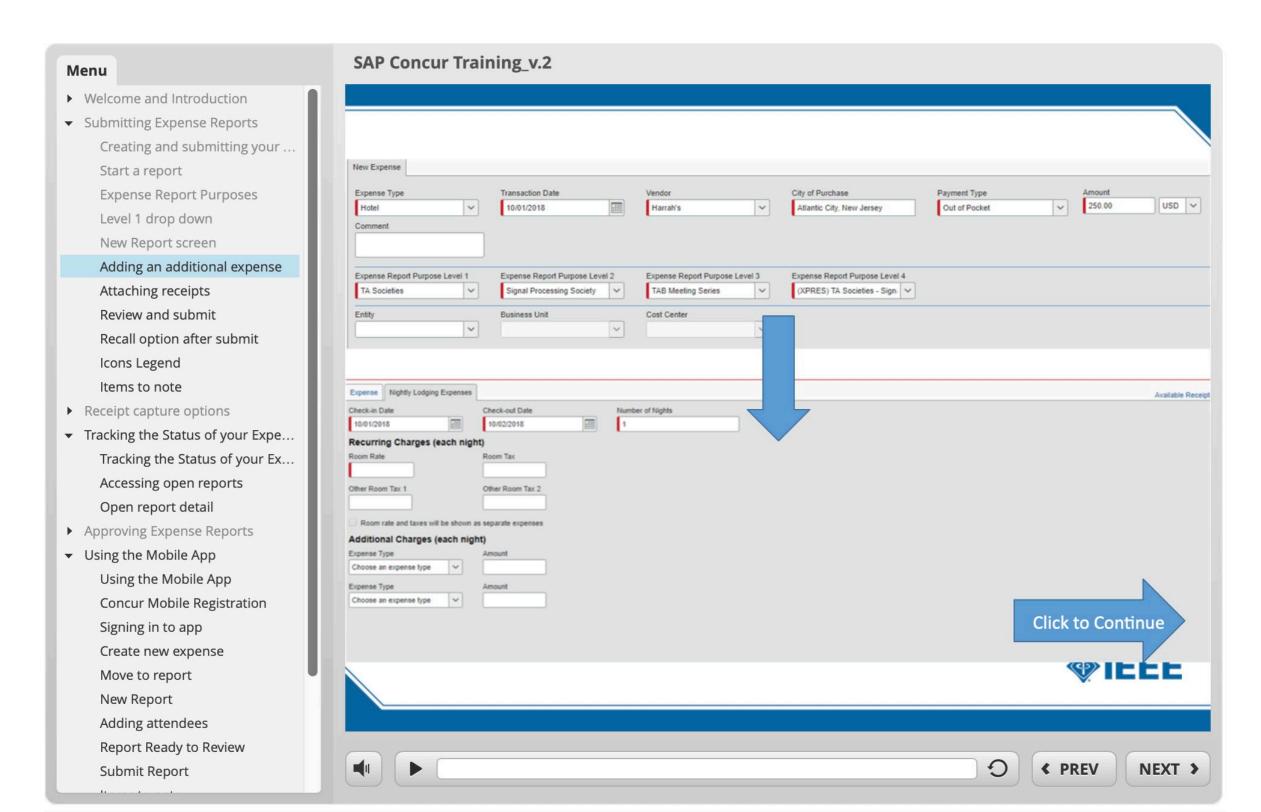
Level 2 Instrumentation & Measurement

Level 3 Chapter Committee Exp Level 4 00000

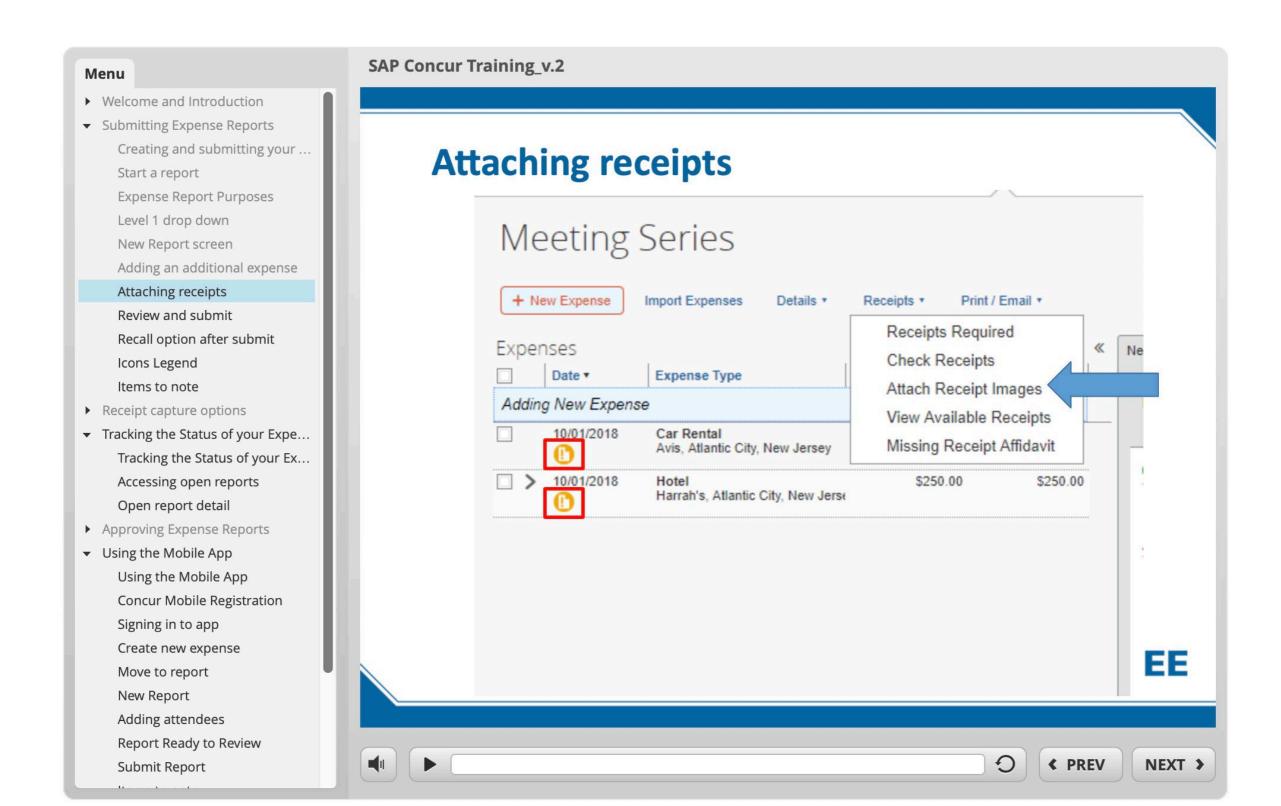
### New Report Screen



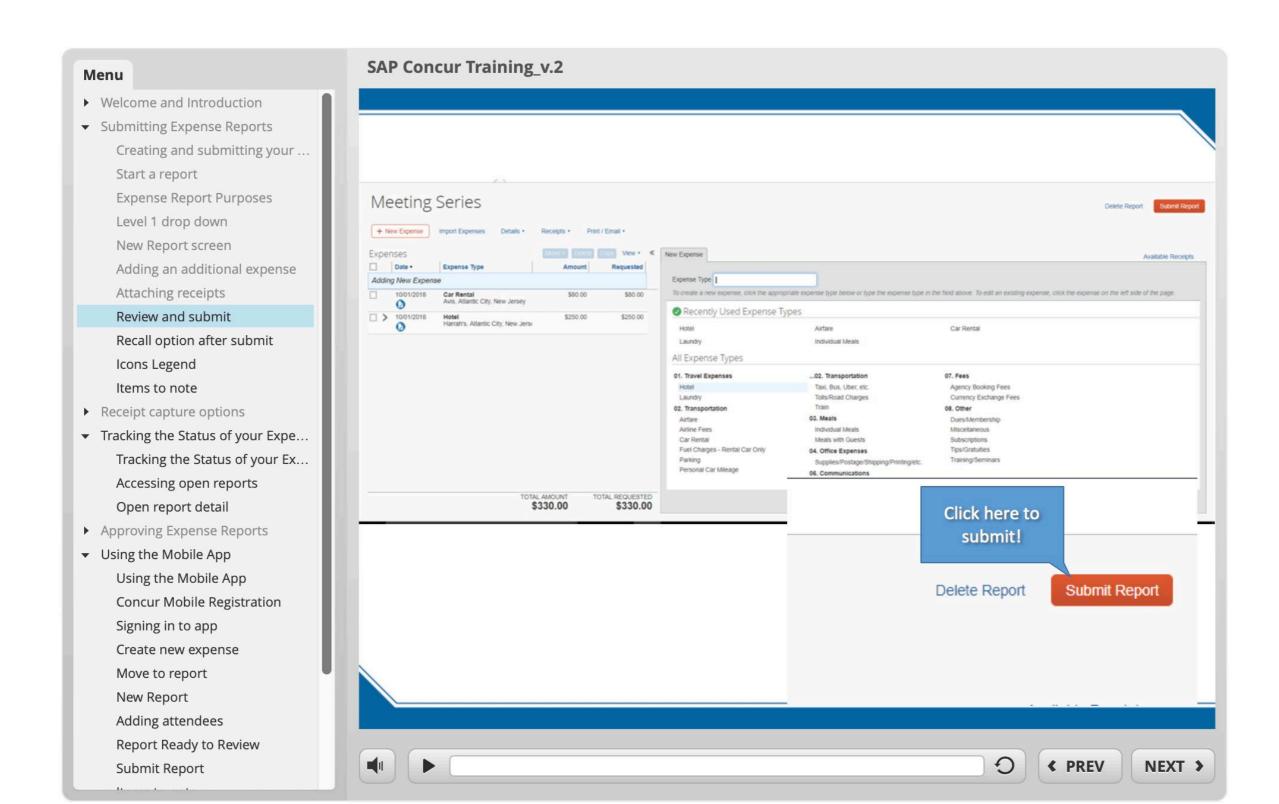
### Add hotel expense



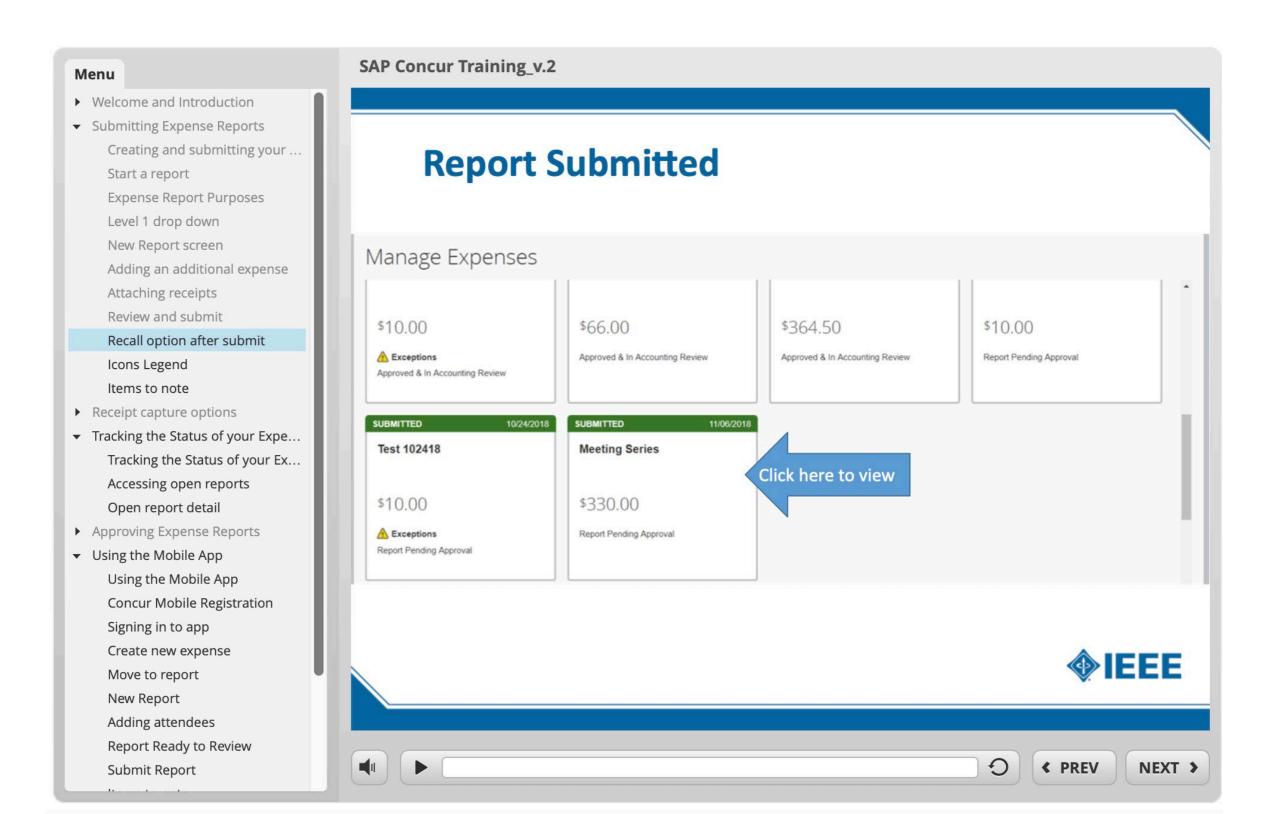
#### Attach a receipt



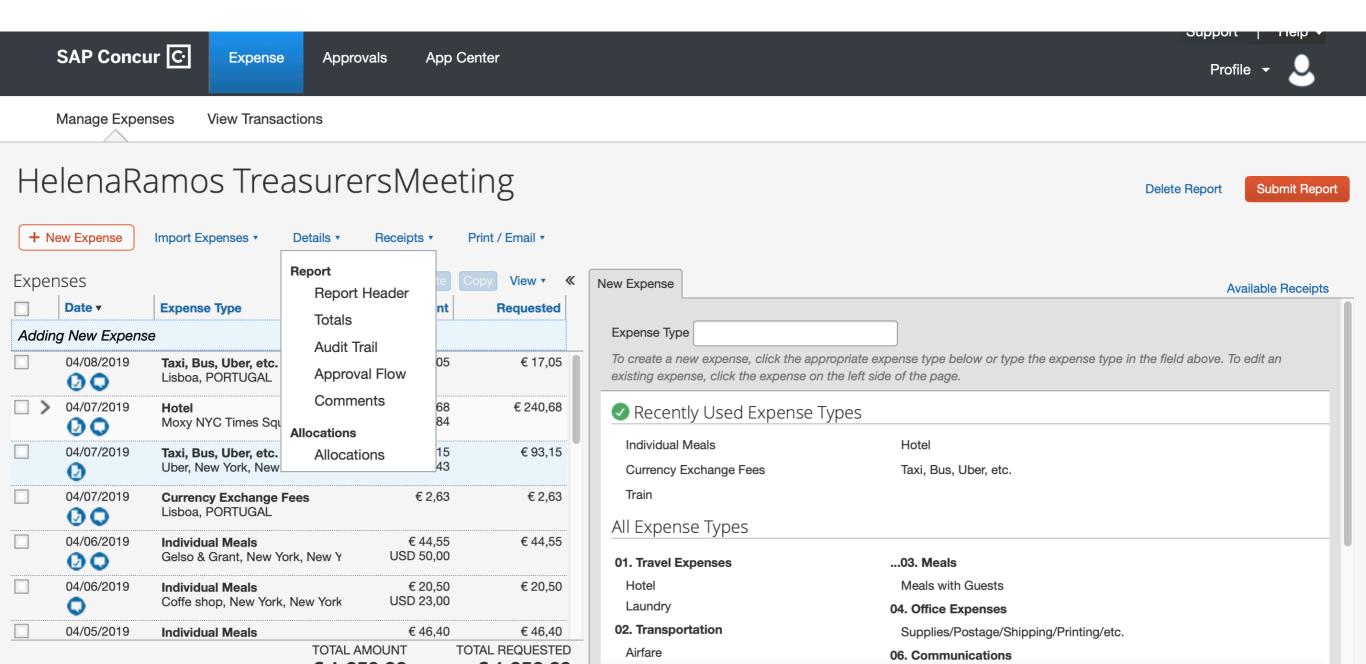
#### Review and Submit



#### Report Submitted



## Recall a Report



## Tracking the Status of the ER

#### Menu

- Welcome and Introduction
- ▶ Submitting Expense Reports
- Receipt capture options
- ▼ Tracking the Status of your Expens...

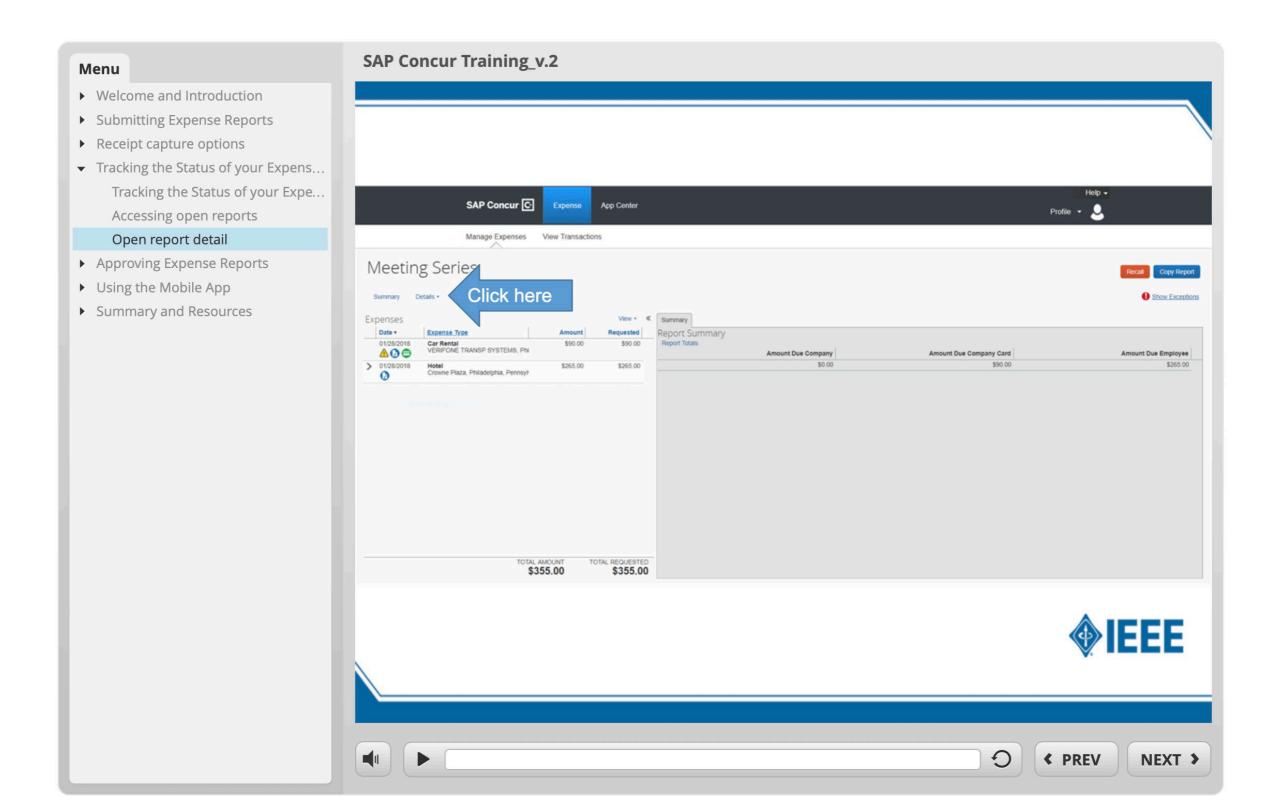
#### Tracking the Status of your Expe...

Accessing open reports
Open report detail

- Approving Expense Reports
- Using the Mobile App
- ▼ Summary and Resources
  Summary and resources
  Volunteer User Experience Ben...
  SAP Concur's User Support Desk
  Additional Resources



### Open Report Detail



## Receipt Capturing

#### SAP Concur Training v.2 Menu ▶ Welcome and Introduction Submitting Expense Reports ▼ Receipt capture options **Receipt Capturing Submitting Receipts**

▶ Tracking the Status of your Expens...

Linked 3rd Party Applications

▶ Approving Expense Reports

**Upload Receipts** Concur Mobile App

- ▶ Using the Mobile App
- ▼ Summary and Resources Summary and resources Volunteer User Experience Ben... SAP Concur's User Support Desk Additional Resources

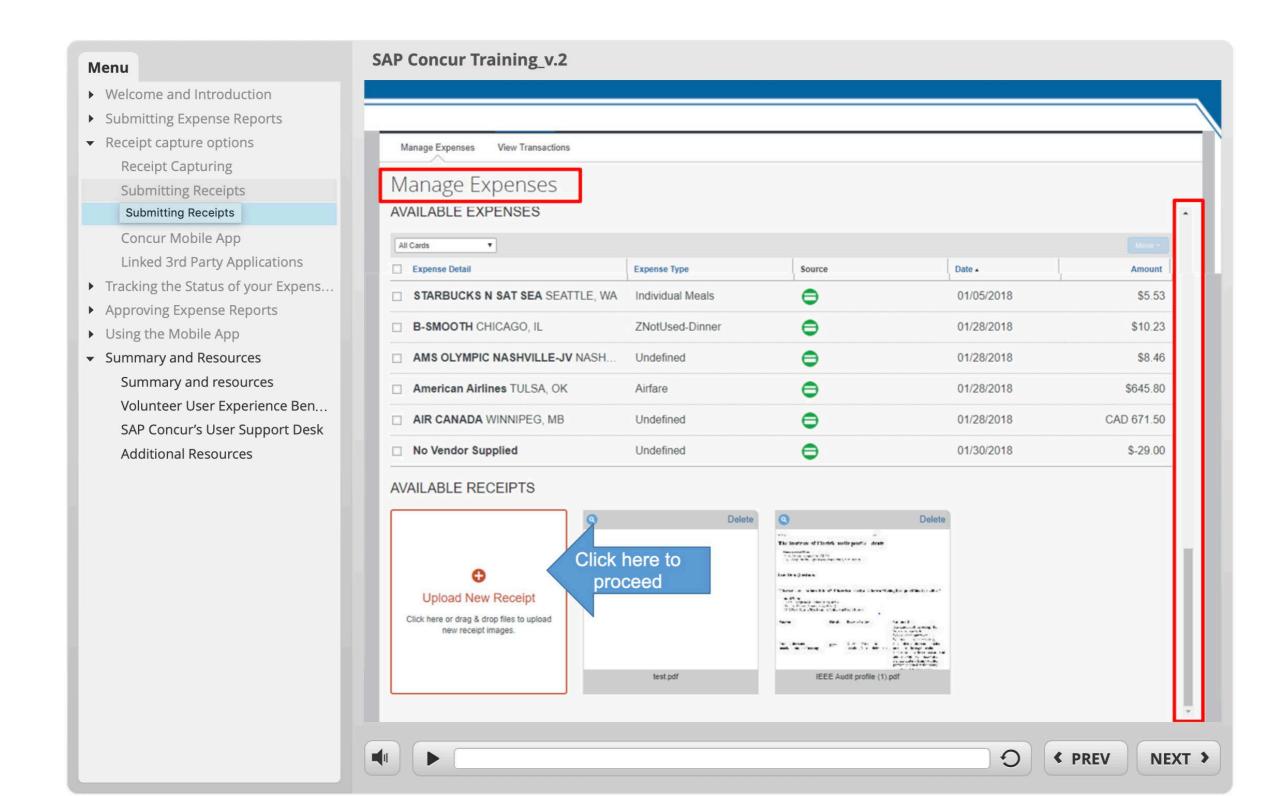


# 3 Ways to Capture and Submit Receipt Images

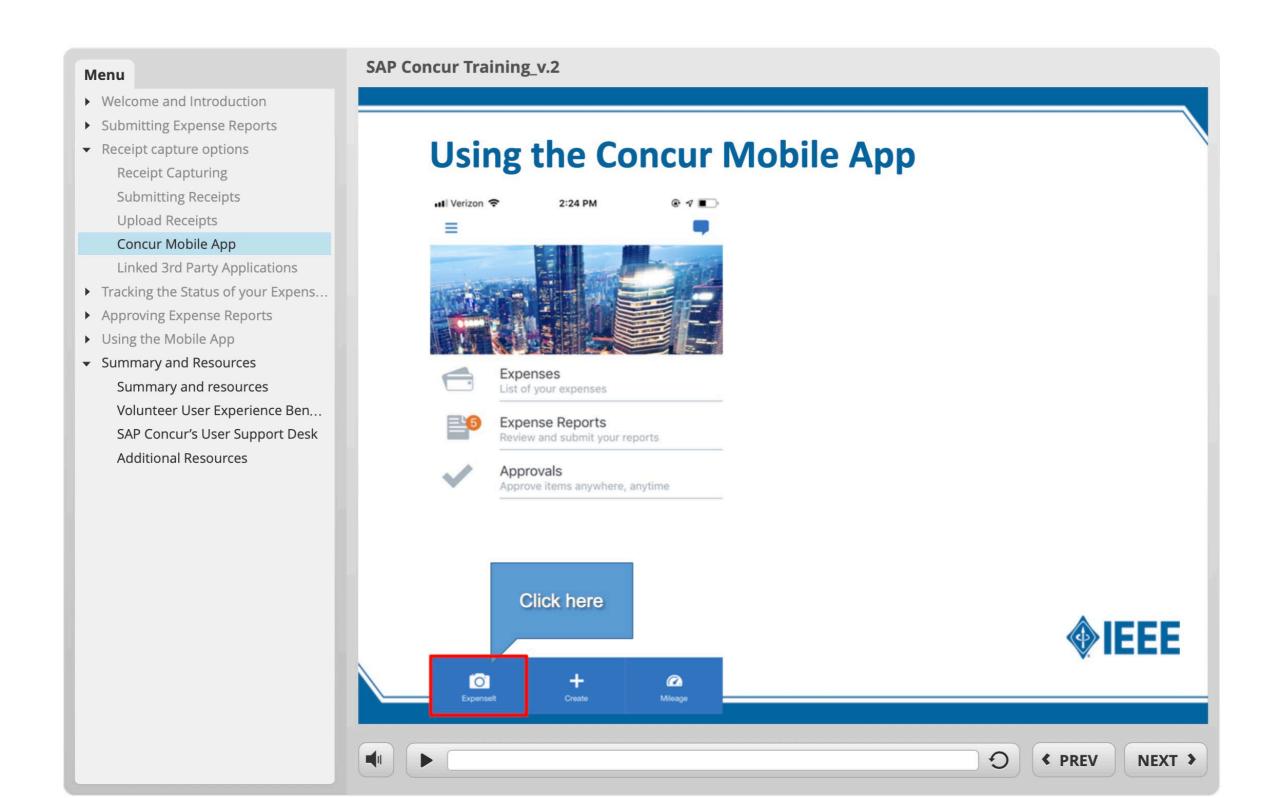
#### **SAP Concur Training v.2** Menu ▶ Welcome and Introduction Submitting Expense Reports **Submitting Receipts** ▼ Receipt capture options Receipt Capturing **Submitting Receipts Upload Receipts** Receipt images are required for all transactions over \$25 -Concur Mobile App Linked 3rd Party Applications regardless of the type of expense ▶ Tracking the Status of your Expens... Receipt images are only required for a transaction that is \$25 or ▶ Approving Expense Reports under if it is labeled as "Miscellaneous" Using the Mobile App ▼ Summary and Resources There are three ways to capture and submit receipt images: Summary and resources Volunteer User Experience Ben... SAP Concur's User Support Desk Additional Resources **Upload Receipts Linked 3rd Party Mobile App** (Take a Picture) **Applications**



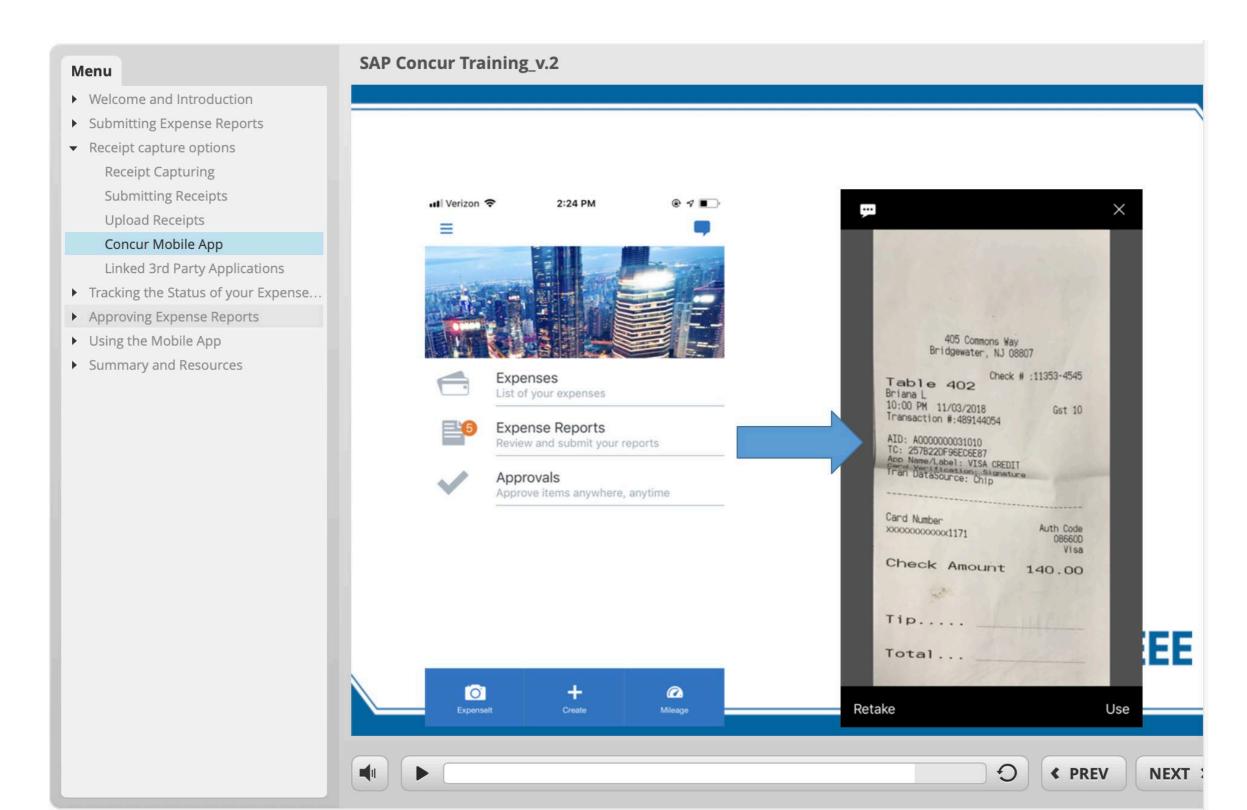
## Submitting Receipts



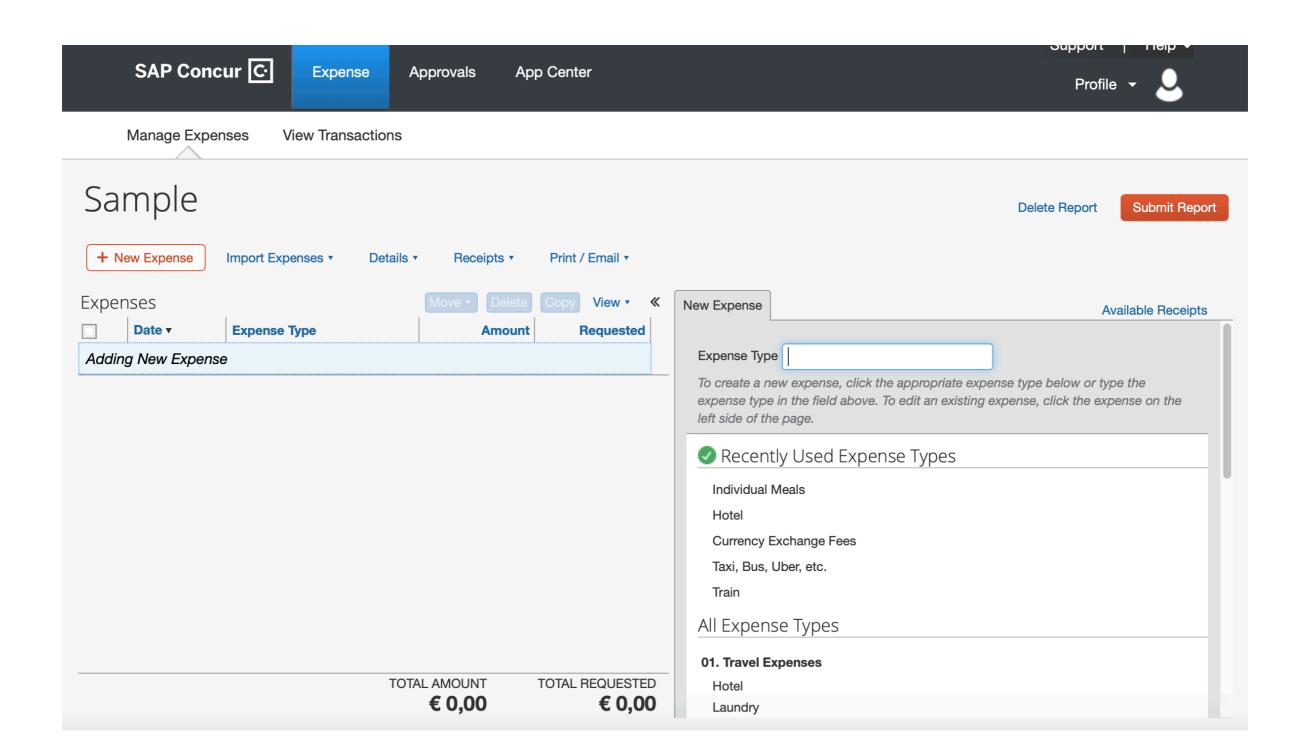
### Using App Mobile



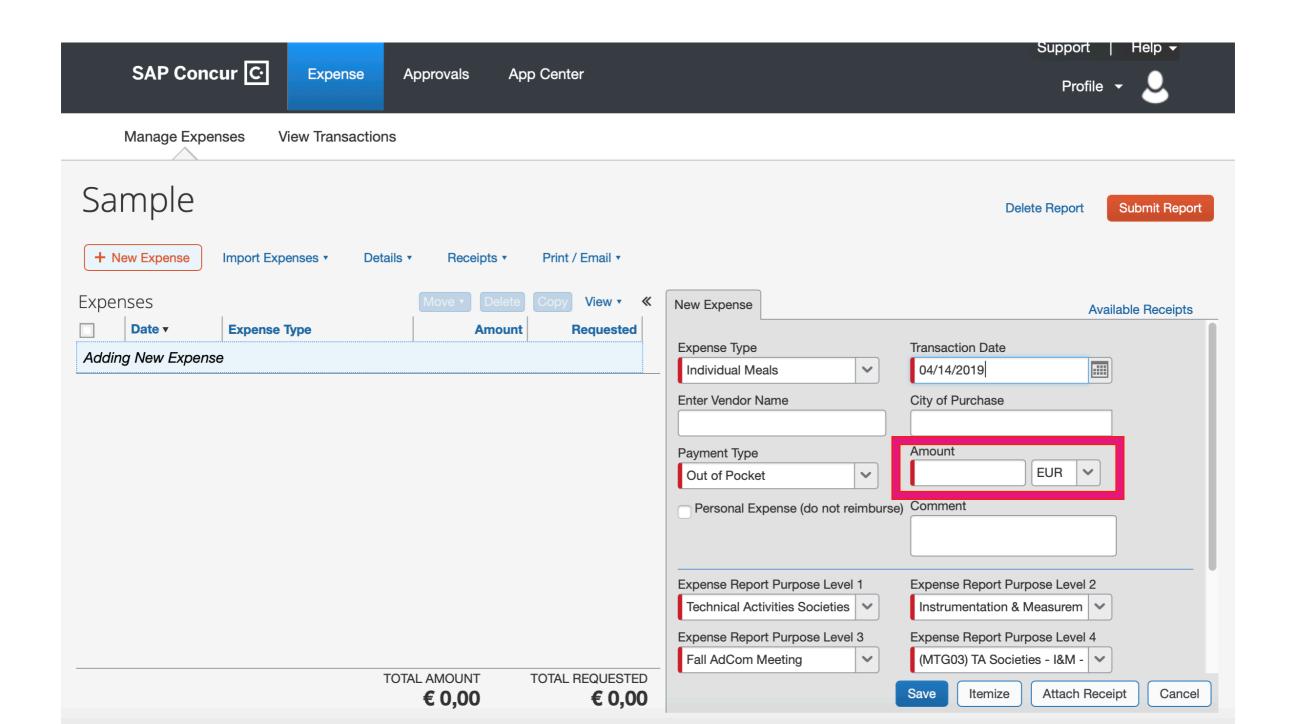
### Using App Mobile



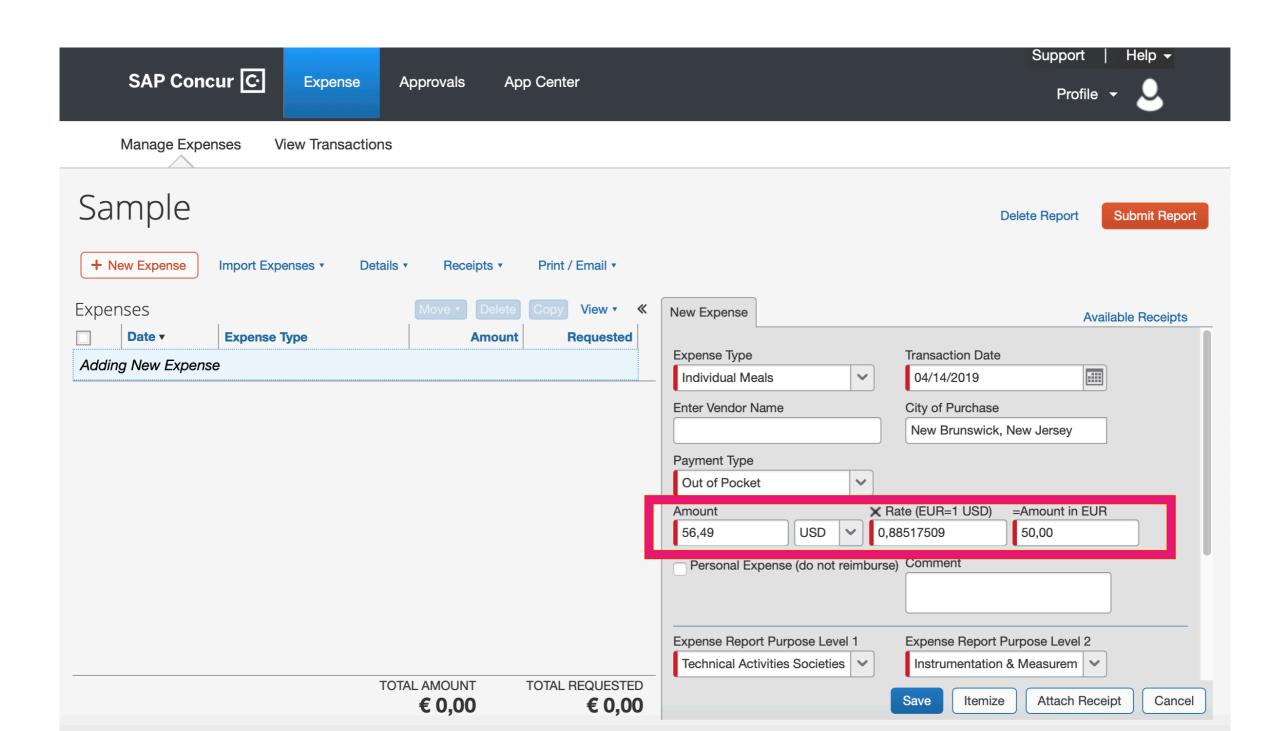
# How to Include Currency Exchange Fee?



## For example: a meal in Lisbon



# For example: a meal in US



- If we fulfill with the receipt's value, the EUR value determined by CONCUR is less than the value charged by the VISA card
- If we adjust to the EUR value charged by the VISA card, then the \$ value is not equal to the receipt (wrong way!)
- Possible solution:

For each expense a "Currency Exchange Fee" expense must be included. The "Receipt" is the bank statment.



## Thank You!